

Tariff for
HARDIN COUNTY WATER DISTRICT No. 1

of

1400 Rogersville Road, Radcliff, Kentucky, 40160

Providing Water Service For

Radcliff, Kentucky

**Portions of Hardin and Meade Counties and Surrounding Area as Recorded
on Page 19 in the Order Book of the County Court Clerk
of Hardin County dated July 15, 1952 and Amended by Additional Territory
by the Judge Executive of Hardin County in 2000**

Filed with the

PUBLIC SERVICE COMMISSION of KENTUCKY

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

DATE OF ISSUE March 13, 2002

APR 11 2002

ISSUED BY: *Jim Bruce*
Hardin County Water District No. 1, Radcliff, Kentucky

, Mr. Jim Bruce, General Manager

PURSUANT TO 807 KAR 5.011,
SECTION 9.(1)
BY *Stephan O. Bell*
SECRETARY OF THE COMMISSION

(Canceling: Third Revision, Sheet No. 1; Second Revision, Sheet No. 2; First Revision, Sheet No. 3; Sixth Revision, Sheet No. 4; First Revision, Sheet No. 5A; Second Revision, Sheet No. 6; First Revision, Sheet No. 8 and First Printing, Sheet No. 9)

Hardin County Water District No. 1

CLASSIFICATION OF SERVICE: GENERAL RULES AND POLICIES

1. **Applicability:** These rules and policies will apply to all customers of the Hardin County Water District No. 1 ("District") and will be in affect until changed and approved by the District's Board of Commissioners and the Kentucky Public Service Commission ("PSC"). There are other rules, policies and levels of service that are required by the PSC and are available from the PSC offices (phone 1-800-772-4636 or TDD at 1-800-648-6056) or may be reviewed upon request at the District offices.
2. **Basic Account Policies:** The following rules and policies apply to all District accounts; (N)(R)(T)
 - a. When any person, firm or corporation desires water service from our District, they must apply at the District offices by making an application for service which will state the purposes for which water can be used upon their premises.
 - b. To open an account, information such as valid drivers license, a social security number, date of birth, home and business telephone numbers may be required. A deposit is also required. The person (or firm) who applies for and receives water service to any property served by the District shall be liable for the water charges prescribed for their particular type of connection.
 - c. Any change in the identity of the contracting customer at premises will require a new application at the District. The District may after reasonable notice as provided in Administrative Regulation 807 KAR 5:006, Section 14, discontinue the water supply until such new application has been made. The previous applicant of water service shall remain liable for water furnished to said premises until he/she has given notice to the District to discontinue the service for this account. The new resident may avoid having service turned off if they agree to terms of establishing a new account, make payment of any required deposit and pay for any services they have received while residing at that service address.
 - d. No District customer (individual, corporate, or municipal) shall receive free water service or any water service without being charged the full rates prescribed for customers of the class in which customers fall.
 - e. Water service maybe discontinued by the District for violation of any rule, regulation or condition of service or for other actions which include;
 - i. Any person who maliciously, willfully or negligently breaks, damages, destroys, uncovers, defaces or tampers with any structure, appurtenance or equipment which is part of the District's water system will be subject to a misdemeanor or felony citation under KRS 514.060 and/or discontinuance of water service and shall pay the actual costs associated with repairing and replacing the District's facilities.
 - ii. When the District believes that a cross connection may occur because the customers service does not meet state or national plumbing codes or regulations. A cross connection exists when there is a connection between the customers plumbing and the

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PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

BY: Stephan B
SECRETARY OF THE COMMISSION

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Hardin County Water District No. 1

CLASSIFICATION OF SERVICE: GENERAL RULES AND POLICIES

District's public mains and where under certain conditions, contaminated water can flow backwards into the public system.

- iii. Any threats of physical harm to a District employee or agent which must be reported to the local Police or law enforcement agency.

3. **Customer Rights:** As a residential customer of a regulated public utility in Kentucky, you are guaranteed the following rights subject to Kentucky Revised Statutes and the provisions of the Kentucky PSC Administrative Regulations. These include but may not be limited to; (T)(N)

- a. You have the right to inspect and review the District's rates and operating procedures approved by the PSC during the District's normal office hours.
- b. You have the right to be present at any routine utility inspection of your service conditions or during a requested meter test.
- c. You must be provided a separate, distinct disconnect notice alerting you to a possible disconnection of your service if payment is not received.
- d. You have the right to dispute the reasons for any announced termination of your service.
- e. You have the right to negotiate a partial payment plan when your service is threatened by disconnection for non-payment.
- f. You have the right to maintain your utility service for up to thirty (30) days upon presentation of a medical certificate issued by a health official.
- g. You have the right to contact the PSC regarding any dispute that you have been unable to resolve with your utility (phone 1-800-772-4636 or TDD at 1-800-648-6056).
- h. You have the right to service, provided yourself, or a member of your household whose debt was accumulated at your address, are not indebted to the District.

4. **Buying A Tap and Installing a New Service:** Before starting service, a new Service Connection and Meter must be installed. Depending on the type of facility being served (house, school, business) and the meter size, other valves, back-flow prevention devices or devices may be required to be installed by the builder or owner. Once installed, these facilities become the property of the District who maintains, tests and replaces them for the rest of the life of that service. Meter Connection Fees must be paid before a new service can be installed. These fees and the rules and policies related to Meter Connections are on Sheet No. 7 (Fifth or latest revision) in this tariff.

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PURSUANT TO 807 KAR 5:011,
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By Stephan O. Bell
SECRETARY OF THE COMMISSION

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Hardin County Water District No. 1

CLASSIFICATION OF SERVICE: GENERAL RULES AND POLICIES

5. Starting A New Account: The following rules and policies apply to New Accounts;

- a. **DEPOSITS:** A refundable deposit will be charged to customers who do not have established good credit with the District. Deposits will earn interest at a rate no greater than the District earns on its investments and shall not exceed 6% annually on the water portion only. Interest accrued shall be credited to the customers bill on an annual basis. The deposit amount can be recalculated annually without prior customer notice, but at no point will the deposit exceed two-twelfths (2 / 12ths) of the average residential bill. The District is also under contract with the City of Radcliff to provide billings services related to the City's Wastewater Utility. Additional deposit amounts may be required by the City to establish a new sewer account.
- b. **DEPOSIT WAIVER:** New Customers will be offered an option to perform a credit check. Customers must receive a credit score of 624 or higher in which case the water deposit will be waived. Additional charges and/or fees, as set forth in the Non-Recurring Charges and Miscellaneous Fees section of this tariff, may apply when opening a new account.
- c. If you should move out of our service area, your deposit will be credited to your final bill. After deducting any outstanding charges, a check for the difference will be mailed to you. Due to the cost of postage, printing and mailing, the District reserves the right to not return any amount of \$1.00 or less to a customer for a deposit refund or overpayment refund. Any amount kept by the District will be credited against the District's uncollected payments account to help hold down operating costs for all customers.
- d. If a request is made for new service before 2 PM, the District will make an attempt to turn on service that same day. Water service is activated once applicant has completed application and any required deposits, fees, charges or previous balances are paid.
- e. Customers may make an appointment to have water service activated. However, if the customer chooses not to be at the address when service is turned on, and happens to leave a plumbing fixture open or there is a large leak, the District reserves the right not to activate service at that time to avoid damage to the customers property or incurring a large water bill. Additional service calls back to a customers address may result in additional fees as provided for under Sheet 5B (First or latest revision) of this tariff.

6. Billing: The following rules and policies apply to all Billing;

- a. The District will bill each customer once monthly bill for any services provided. All monthly charges for water shall be due on the final date shown on the bill plus any other obligations. If the due date falls on Saturday, Sunday or any holiday when the District is closed, the next business day following will become the due date. If remittance is made by mail, the date received will be the date of payment.
- b. There are three billing cycles and the location of your address determines your billing cycle. The District reserves the right to change billing cycles to improve efficiency of the billing process without prior approval of the PSC;

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Hardin County Water District No. 1, Radcliff, Kentucky

Mr. Jim Bruce, General Manager

PURSUANT TO 807 KAR 50.11,
SECTION 9(1)
BY: Stephan D. Bell
SECRETARY OF THE COMMISSION

(Canceling: Third Revision, Sheet No. 1; Second Revision, Sheet No. 2; First Revision, Sheet No. 3; Sixth Revision, Sheet No. 4; First Revision, Sheet No. 5A; Second Revision, Sheet No. 6; First Revision, Sheet No. 8 and First Printing, Sheet No. 9)

Hardin County Water District No. 1

CLASSIFICATION OF SERVICE: GENERAL RULES AND POLICIES

<u>Cycle</u>	<u>Mail Date</u>	<u>Due Date</u>
1	Twelfth	Twenty-Seventh
2	Twenty-Second	Seventh
3	First	Fifteenth

- c. Bills are due upon receipt and become past due 15 days after the statement due date. A delinquent fee (penalty) is assessed at the close of business fifteen days after the statement due date. Failure to receive a bill does not prevent service interruption or a delinquent fee from being charged so it is important for customers to remember what day of the month their bill is due on.
- d. Service will be disconnected for failure to pay the delinquent balance in full by the disconnect date that appears on the shut-off notice. To restore service, all delinquent charges together with a reconnect fee must be paid in full.
7. **Paying Your Bill:** Once a water bill is received, you have 27 days to make payment. Fifteen (15) days until the due date, after which a 10% late penalty is added, and another twelve days before service is turned off if payment is not received before the cut off date that appears on the shut-off notice. Payments may be made in the following manner:
- Payments may be paid through your checking/saving account when you sign up for the Automatic Bank Draft payment option.
 - Payments may be mailed directly to: Hardin County Water District No. 1, P.O. Box 489, Radcliff, KY 40159 in the envelope provided with your bill.
 - Payments may be hand delivered to: Hardin County Water District No. 1, at 1400 Rogersville Road (at the corner of Rogersville Road and Joe Prather Highway (313)).
 - Putting payment in one of two payment drop boxes: 409 W. Lincoln Trail Blvd and 1400 Rogersville Road. Payments may be dropped at any time but will not be processed until the next business day.
 - Payments may be charged by using an active Visa, MasterCard, Discover or American Express.
8. **Transferring Accounts:** The following rules and policies apply to all Transfer Accounts;
- If you move to a new location in our water service area, you can transfer your deposit to the new account. There will be a service charge to terminate service and a service charge to turn on water at new location. If your new location changes your billing cycle, you will need pay current bill at previous location before we can transfer your services.

APR 11 2002

DATE OF ISSUE March 13, 2002

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Hardin County Water District No. 1, Radcliff, Kentucky

PURSUANT TO 807 KAR 6:011,
SECTION 9 (1)
BY Stephan D. Bell
SECRETARY OF THE COMMISSION

(Canceling: Third Revision, Sheet No. 1; Second Revision, Sheet No. 2; First Revision, Sheet No. 3; Sixth Revision, Sheet No. 4; First Revision, Sheet No. 5A; Second Revision, Sheet No. 6; First Revision, Sheet No. 8 and First Printing, Sheet No. 9)

Hardin County Water District No. 1

CLASSIFICATION OF SERVICE: GENERAL RULES AND POLICIES

9. **Stopping Service:** If you are moving and wish to discontinue service please notify our Customer Service Center and provide the requested date of disconnection. You will need to provide a forwarding address to ensure we get the final bill and/or any remaining deposit mailed to you properly. If a customer moves but does not notify the District that they are no longer at that address, they will still be required to make payment for services provided at that address until the District is notified that a new person or company has taken responsibility for payment of services at that location.
10. **Non-Payment and Service Termination:** The following rules and policies apply to Non-Payment and Service Termination;
- When payment has not been received by due date, a Past Due and Shut Off notice is mailed to the customer that shows a cut-off date whereby service will be disconnected if the bill remains unpaid. The District may terminate service only after five (5) days after which a written notice of termination has been mailed and twenty (20) days have elapsed since the mailing date of the original unpaid bill.
 - If it has been necessary to discontinue water service to any premises because of a violation of the Rules and Policies or on account of non-payment of any bill, a charge will be made to recover the expense of turning off and then back on service as set forth on Sheet 5B (First or latest revision) of this tariff. This charge, together with any past due amounts that may be owed to the District, and any service deposit required by the District, must be paid before the water service will be turned back on.
 - When water service to a premises has been terminated for any reason other than temporary vacancy, it will be renewed only after conditions, circumstances or practices which caused the water service to be discontinued are corrected to the satisfaction of the District, and upon payment of all charges due and payable by the Customer in accordance with the Rules and Policies.
 - The District has received approval to add other non-recurring charges which are set out on Sheet 5B (First or latest revision) of this tariff. Other fees as applicable may also be required to be paid in full before service is restored.
 - Tampering with a meter after it has been turned off for non-payment may result in a misdemeanor or felony citation under KRS 514.060 and the District may refuse service to that customer until all fines, charges and fees have been paid.

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EFFECTIVE

APR 11 2002

PURSUANT TO 807 KAR 50.11,
SECTION 9(1)

BY: Stephan D. Bue
SECRETARY OF THE COMMISSION

DATE OF ISSUE March 13, 2002

ISSUED BY: Jim Bruce, Mr. Jim Bruce, General Manager
Hardin County Water District No. 1, Radcliff, Kentucky

HARDIN COUNTY WATER DISTRICT NO. 1CLASSIFICATION OF SERVICENon-Recurring Charges and Miscellaneous Fees

Applicable: Within the service area of Hardin County Water District No. 1, 1400 Rogersville Road, Radcliff Kentucky 40160.

Availability: All Customers who request or require these services

1. **General:** These fees and charges apply whenever a customer requests the related services, or causes additional services to be provided. The fees may be combined and billed to the customers account which may increase the balance on the account. Full payment for these charges, in addition to a regular monthly bill, would need to be paid by the required due date in order to avoid service interruption or additional penalties. These charges are only for customers of the District, however additional charges for customers of the City of Radcliff, Wastewater Utility, may be imposed and added to a customers account by the City for the same services and said charges may be added under contract requirements by the District for providing billing services for the City's Wastewater Utility.
2. Specific Charges and Application:

a. **\$37.00 - Delinquent Off / Reconnect Fee** (N) (I)

This fee is added to any outstanding balance when an account is not paid by the due date or the payment extension date, and after proper notice to the customer of the amount due and due date when payment must be received, and service has been turned off. The amount must be paid in full before service will be turned back on. The fee may be added to the account where service is provided, regardless of who had been paying for services at that address in the past. Depending on past history of checks returned due to insufficient funds, the District reserves the right to require cash payment only of this fee and other outstanding charges before service is turned back on.

b. **\$25.00 - Returned Check Fee** (N) (I)

This fee is assessed for each check returned by the bank without payment, typically, the reason is insufficient funds, but may also be due to a closed account or any other reason that the customer's bank refused to transfer funds to the District. It may also be added when a customer has agreed to make payment by Automatic Bank Draft, and the customers bank does not agree to wire the funds for any reason, other than an error on the District's part. The District reserves the right to charge this fee regardless of the reason that the bank did not honor the check, which may include an error on the banks part or other reasons beyond the District's control. Depending on past history of checks returned due to insufficient funds, the District reserves the right to require cash payment only of this fee and other outstanding charges before service is turned back on.

c. **\$17.00 - New Account Activation Fee** (N) (I)

This fee is charged to an account when a person requests an account with the District which requires the District to establish a new account, perform a credit check for a possible deposit waiver when requested by the customer, calculate a deposit amount and other charges to add to the account, explain rules and

DATE OF ISSUE April 26, 2001

DATE EFFECTIVE June 1, 2001 ^{PUBLIC SERVICE COMMISSION}
^{KENTUCKY}
EFFECTIVE

ISSUED BY: Jim Bruce

Mr. Jim Bruce, General Manager, Hardin County Water District No. 1, Radcliff, Kentucky

JUN 23 2001

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)

BY: Stephan Bue
SECRETARY OF THE COMMISSION

HARDIN COUNTY WATER DISTRICT NO. 1CLASSIFICATION OF SERVICENon-Recurring Charges and Miscellaneous Fees

procedures to the customer about payment of monthly charges and send a vehicle to the address to obtain the first meter reading and turn service on. The fee is charged for each new account established, regardless of whether the customer has other service address accounts existing with the District. The charge may be billed to the customer as part of their first bill.

d. **\$5.00 - Administrative Fee** (N) (R)

This fee is charged to an account when a customer requests to change the name on an account, and transfer a balance to another account or process a Final Bill. It may also be charged for other services which require office personnel to make changes to an account which are beyond a normal bill preparation or collection. This fee does not include any costs or services requiring a Field Service Call or sending a Representative to a service location and may be in addition to other charges.

e. **\$11.00 - Field Service Call Fee** (N) (R)

This fee is added anytime a customer requests service which requires a trip to the customers service location which would be in addition to a normal monthly meter reading for routine charges. The reasons may include but are not limited to; Obtain meter reading for final bill preparation, turn on or off service when requested by the customer, making additional visits to obtain a meter reading when access to the meter was denied for reasons beyond the control of the District, replacing or correcting a meter when it has been tampered with or modified by the customer, check for leak (not charged if leak is found on the District's side of the meter), pull water meter for requested test by customer or emergency turn off of service due to leak on customers plumbing. This fee may be charged in addition to other applicable charges listed on the District's tariff.

f. **\$46.00 - After Hours Service Call Fee** (N)

This fee is added when a customer requests service after District offices are closed. The reasons may include but are not limited to; emergency valve locate and turn off, turn water on for new account, turn water on after reconnect fee and past due charges have been paid, check for plumbing leak and location of service lines or water mains for repairs or construction. The person requesting service must have an established account with the District and must be current on their payments.

DATE OF ISSUE April 26, 2001

DATE EFFECTIVE June 23, 2001 PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

ISSUED BY: Jim Bruce

Mr. Jim Bruce, General Manager, Hardin County Water District No. 1, Radcliff, Kentucky

JUN 23 2001

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)

BY: Stephan D. Bue
SECRETARY OF THE COMMISSION

(Canceling: Third Revision, Sheet No. 1; Second Revision, Sheet No. 2; First Revision, Sheet No. 3; First Revision, Sheet No. 5A; Second Revision, Sheet No. 6; First Revision, Sheet No. 8 and First Printing, Sheet No. 9)

Hardin County Water District No. 1

CLASSIFICATION OF SERVICE: GENERAL RULES AND POLICIES

1. **Payment Extensions Beyond of Due Date:** When a customer has a financial emergency, they may request a Payment Extension (also known as a "Payment Plan"). This is intended to postpone part or all of a due water bill, until the customer can catch up their bill and avoid service interruption. The District does provide Courtesy Payment Extension Coupons for emergency situation when a customer cannot pay their bill by the due date. In order to obtain and use these coupons, a customer will need to understand and follow these guidelines:
- i. A customer requesting an extension for the first time will need to come to the District office to receive four (4) coupons. The customer will need to sign the Payment Extension Agreement to show they have read and agree with the extension policy.
 - ii. A total of four (4) extensions may be requested in any twelve (12) month period. Extensions may not be given two months in a row. An Administrative Fee will be added in accordance with Sheet 5B (First or latest revision) of this tariff.
 - iii. Coupons and extensions will not be granted to balances caused by returned checks, previously charged off accounts at a different address or for a bill you still owe that is over a month past due.
 - iv. All coupons must be stamped or validated by a District employee and on coupon forms provided by the District. Hand written or duplicated coupons will not be accepted.
 - v. An extension coupon must be received BEFORE the final due date on the Late Notice. Coupons may be dropped off by 4:30 PM on that date. Mailed in coupons must be received at the District the day before the Late Notice due date. The District cannot be responsible for slow mail service or if a coupon was mailed but not received at the District before the final extension date.
 - vi. Coupons received after these times will not be applied to the account and service may be discontinued. Again, it is up to the customer to make sure the coupon is at the District before the final due date. Using the mail does not guarantee it will arrive at the District office in time to avoid service shut off.
 - vii. These coupons will allow a customer to extend a due date, but do not pay the bill or eliminate any charges.

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EFFECTIVE

APR 11 2002

JOINT TO GOV/KAR 0011.
SECTION 9(1)

Stephen D. Bell
SECRETARY OF THE COMMISSION

DATE OF ISSUE March 13, 2002

ISSUED BY: Jim Bruce, Mr. Jim Bruce, General Manager
Hardin County Water District No. 1, Radcliff, Kentucky

FOR Entire Area ServedP.S.C. Ky. No. 1Fifth Revision Sheet No. 7HARDIN COUNTY WATER DISTRICT NO. 1CLASSIFICATION OF SERVICEMeter Connection Fees

B. Table of Meter Connection Fees;

(I)

METER SIZE	CONNECTION FEE
5/8 x 3/4"	\$650
3/4"	\$706
1"	\$984
1.5"	\$1,555

C. Meter Connection Fees Larger than 1.5 inch shall require advance payment of actual materials cost plus the estimated required labor and equipment rates from the following table; (N)

HOURLY RATE	ITEM
\$36.75	Backhoe (Includes Trailer, Dumptruck & Operator)
\$20.26	Dump Truck & Operator Only
\$3.78	Push Machine
\$7.95	Tapping Machine
\$19.51	Distribution Operations Manager
\$17.45	Heavy Equipment Operator
\$15.53	Distribution Operator (IV-A)
\$14.76	Distribution Operator (III-A)
\$11.93	Distribution Operator (II-A)
\$16.10	Liability Insurance & Distribution Facility
\$7.50	New Account Service Fee (As approved by PSC)

PUBLIC SERVICE COMMISSION
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EFFECTIVE

OCT 01 2000

PURSUANT TO 807 KAR 5.011,
SECTION 9(1)BY: Stephan D. Bell
SECRETARY OF THE COMMISSIONDATE OF ISSUE September 1, 2000DATE EFFECTIVE October 1, 2000ISSUED BY: Jim Bruce

Mr. Jim Bruce, General Manager, Hardin County Water District No. 1, Radcliff, Kentucky

HARDIN COUNTY WATER DISTRICT NO. 1CLASSIFICATION OF SERVICEMeter Connection Fees

- A. The following rules and policies apply to all Meter Connections; (C)
1. All meters and related materials must be approved by the District and in accordance with the District Standard Construction Specifications as approved by the Kentucky Division of Water, approval dated September 12, 1994 or revised approvals of later date
 2. In accordance with Kentucky Revised Statutes chapter 318.165, a permanent water supply and meter cannot be sold or installed until the building's interior plumbing has been installed and inspected according to State Plumbing Codes. The District is required to obtain proof of plumbing permit, when required, before installing a new water connection
 3. The location of the meter will be at a location on or near the street right of way or property line most accessible to the District's water main. When selecting a location, access to and efficiency of reading of meters shall be considered before the property owners preference
 4. New water taps will be installed only for properties which adjoin an existing District water main. Taps will not be installed where the customers water service line must travel across or in front of other private property to reach the water main. Meters will not be installed on private property but must be located in a utility easement or public right of way
 5. Additional taps to the same property may require payment of additional Meter Connection Fees, depending on what materials are required
 6. For meters larger than 1.5 inch in diameter actual materials, plus any shipping or handling charges, will be charged in addition to labor and equipment rates as listed herein. The District reserves the right to estimate total costs and require full payment from an applicant prior to installing a meter
 7. Where existing vaults or other equipment can be re-used at an address, the District may choose to reduce the published Meter Connection Fees by the value of the materials that would not be needed
 8. If an applicant changes the finished grade around an already installed meter installation, that applicant will be required to pay additional labor and equipment charges if the meter must be raised or adjusted after the initial installation
 9. Meter installations must be installed individually for each dwelling unit and each property with a separate deed or legal parcel
 10. All costs related to installing a service line from the meter to the building shall be paid by the applicant and the service line installation must meet all applicable state and local building codes
 11. The District reserves the right to deny service or meter activation if a cross connection exists on the property between the public water supply and a suspect or untreated water source.

PUBLIC SERVICE COMMISSION
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OCT 01 2000
PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)
BY: Stephan D. Bull
SECRETARY OF THE COMMISSION

DATE OF ISSUE September 1, 2000DATE EFFECTIVE October 1, 2000ISSUED BY: Jim Bruce

Mr. Jim Bruce, General Manager, Hardin County Water District No. 1, Radcliff, Kentucky

FOR Entire Area Served

P.S.C. Ky. No. 1

First Revision Sheet No. 8

(Canceling: Sixth Revision, Sheet No. 4; Sixteenth Revision, Sheet No. 5; Second Revision, Sheet No. 6; First Revision, Sheet No. 8; First Revision, Sheet No. 5A and First Printing, Sheet No. 9)

Hardin County Water District No. 1

CLASSIFICATION OF SERVICE: RATES, SURCHARGES AND MONTHLY CHARGES

1. Customer Classifications and Qualification for Same;

- a. **Residential:** This class applies to any house or address where the primary use is a living structure or residence. The normal Customer Meter Charge and Volume Rate shall apply in addition to any state required taxes or fees and any other contractual franchise fees
- b. **Commercial:** This class applies to a building which is used for business purposes and is required to obtain a business license at same address. The normal Customer Meter Charge and Volume Rate shall apply in addition to any state required taxes or fees and any other contractual franchise fees
- c. **Wholesale:** This class applies only to other water systems that have been assigned a Public Water System Identification number and operate as an independent water system purveyor and re-sell water to their own customers. The wholesale rate shall apply in addition to any state required taxes or fees and any other contractual franchise fees. In order to purchase water under the Wholesale Rate, the customer must first sign a Wholesale Customer User Agreement as set forth in this tariff and must pay any Meter Connection Fees, System Development Charges or other improvement costs as required in the User Agreement

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Hardin County Water District No. 1

CLASSIFICATION OF SERVICE: RATES, SURCHARGES AND MONTHLY CHARGES

2. Rates and Charges;

- a. **Customer Meter Charge:** Each customer shall pay this charge monthly for each month in which part of the month the account was active. This charge applies to all customer classes including Wholesale accounts. The full charge shall apply regardless of how many days in that month the account was active. The charge is required to recover all costs associated with providing a customer meter and service connection, testing the meter periodically, obtaining a meter reading monthly, preparing a bill and presenting to the customer and collecting payment of the current bill amount. The charge recovers all costs of service including overhead amounts such as payroll taxes, personnel benefits, capital equipment, depreciation on capital equipment and debt service to finance equipment. The charge varies by the meter size and the charges per month are;

Meter Size	Monthly Charge
5/8 Inch	\$4.70
3/4 Inch	\$7.05
1.0 Inch	\$11.75
1.5 Inch	\$23.50
2.0 Inch	\$37.60
3.0 Inch	\$70.50
4.0 Inch	\$117.50
6.0 Inch	\$235.00

- i. **Customer Requested Change in Meter Size:** A customer may request a smaller or larger size meter. The customer will be required to pay any additional charges for Meter Connect Fees as shown on Sheet No. 7 (Fifth or latest revision) prior to the change in the Customer Meter Charge. The customer requesting a smaller size meter must accept the reduced flow volume at the service address and the District will not be responsible to know or calculate the impact to the customers plumbing demands or fixture flow rates.
- b. **Private Fire Line or Hydrant:** Customers who require a dedicated fire protection main or fire hydrant for their address for fire protection purposes must pay a monthly charge for this service. This charge recovers the cost to the District to pay for larger facilities than would normally be needed for potable, domestic water use and ensure that higher flow rates are available for those customers that demand stand-by fire protection. The charge also recovers

APR 11 2002

DATE OF ISSUE March 13, 2002

ISSUED BY: Jim Bruce
Hardin County Water District No. 1, Radcliff, Kentucky

Mr. Jim Bruce, General Manager

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)

Stephen D. Bell
SECRETARY OF THE COMMISSION

(Canceling: Sixth Revision, Sheet No. 4; Sixteenth Revision, Sheet No. 5; Second Revision, Sheet No. 6; First Revision, Sheet No. 8; First Revision, Sheet No. 5A and First Printing, Sheet No. 9)

Hardin County Water District No. 1

CLASSIFICATION OF SERVICE: RATES, SURCHARGES AND MONTHLY CHARGES

the cost for the District to maintain, test and replace any meters, valves, vaults, hydrants, back-flow prevention devices or other appurtenances which are required by District or state or national plumbing codes to provide a private fire service line or hydrant. The following rules and conditions apply;

- i. The line or hydrant must be installed in a location that only provides fire protection to a private structure or building and is not available to the general public or to the local fire department for general public use
- ii. The District may require certain valves, meters or other devices to be installed in new construction and said facilities shall be paid in entirety by the building owner. Said facilities outside of the building shall become the property of the District for maintenance, repairs, testing and replacement.
- iii. The monthly charge shall apply to each private line or hydrant and shall be charged in full for each month an account is active at that service address, regardless of how many days of the month that the service is activated. The monthly charge shall be;

Hydrant or Line Size	Monthly Charge
1.5 Inch	\$0.56
2.0 Inch	\$1.20
3.0 Inch	\$3.50
4.0 Inch	\$7.46
6.0 Inch	\$21.64
8.0 Inch	\$46.10

- c. **Volume Charge:** Except for Wholesale customers, a volume charge shall apply for all water used during a billing period. The rate shall be based on each 1,000 gallons used and shall be rounded for amounts smaller than 1,000 gallons depending on the capabilities of the District's billing software. The volume rate shall be a declining block rate and shall be split into two rates depending on the volume that applies. The rates are as follows;

- i. **First 15,000 gallons** = **\$3.90 per 1,000 gallons**
- ii. **All above 15,000 gallons** = **\$2.79 per 1,000 gallons**

APR 11 2002

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

SECRETARY OF THE COMMISSION

DATE OF ISSUE March 13, 2002

ISSUED BY: Jim Bruce, Mr. Jim Bruce, General Manager
Hardin County Water District No. 1, Radcliff, Kentucky

(Canceling: Sixth Revision, Sheet No. 4; Sixteenth Revision, Sheet No. 5; Second Revision, Sheet No. 6; First Revision, Sheet No. 8; First Revision, Sheet No. 5A and First Printing, Sheet No. 9)

Hardin County Water District No. 1

CLASSIFICATION OF SERVICE: RATES, SURCHARGES AND MONTHLY CHARGES

- d. **Wholesale Rate:** The wholesale rate shall apply to all water used and shall be based on each 1,000 gallons used and shall be rounded for amounts smaller than 1,000 gallons depending on the capabilities of the District's billing software. The rate are as follows;
- i. **All water used** = **\$1.39 per 1,000 gallons**
- ii. All other terms and conditions for a Wholesale Customer are included in the Wholesale Users Agreement which a sample of is included in this tariff. Each wholesale customer must sign the agreement which shall also include the rate and volume of water that will be provided and what are the responsibilities of both the customer and the District.
- e. **Late Penalties:** All customers who do not pay the amount due by the due date will be assessed an additional ten (10) percent as a late charge to the past due amounts. Said late charge shall apply to all charges and fees, excluding any previous late penalties, included in the outstanding balance on the due date. In order to avoid a late penalties being added, the payment must be received at the District office on the due date shown on the customer bill. If the due date falls on a holiday when District offices are closed, the payment must be received on the first business day prior to the due date. The District cannot be responsible for slow mail delivery, lost mail or other causes beyond the District's control which may make the payment arrive after the due date.
3. **Estimated Bills:** If a meter reading cannot be obtained because the meter is not working, or access to the meter has been denied due to weather or customers causes, the District may determine the customers water use and prepare a bill using an estimated use. The method of estimating will normally use a three (3) month average, however the District reserves the right to use other methods or calculations. If a bill is estimated, it will be noted on the bill.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 11 2002

PURSUANT TO 807 KAR 5011,
SECTION 9(1)

BY Stephan D. Bell
SECRETARY OF THE COMMISSION

DATE OF ISSUE March 13, 2002

ISSUED BY: Jim Bruce, Mr. Jim Bruce, General Manager
Hardin County Water District No. 1, Radcliff, Kentucky

(Canceling Sixth Revision, Sheet No. 4; Sixteenth Revision, Sheet No. 5; Second Revision, Sheet No. 6; First Revision, Sheet No. 8; First Revision, Sheet No. 5A and First Printing, Sheet No. 9)

Hardin County Water District No. 1

CLASSIFICATION OF SERVICE: RATES, SURCHARGES AND MONTHLY CHARGES

(SPECIMEN AS APPROVED BY PSC)

Wholesale User Agreement

1. **Applicability:** Any customer who qualifies as a Wholesale Customer based on the approved tariff and rules and regulations of the Hardin County Water District No. 1 ("District") shall qualify as a Wholesale Customer and will be eligible for a reduced water rate.
2. **Term:** Any qualifying Wholesale Customer may continue to purchase water from the District but may be limited in volume or flow rate as agreed to herein. If a Wholesale Customer reaches the agreed upon volume or flow rate, the District shall reserve the right to limit flows into the customers system in an amount that will reduce the volume to the agreed upon amount.
3. **Metering and Service Connections:** All new metering points, interconnects or pump stations shall comply in materials and construction standards to those adopted by the District and the Kentucky Division of Water and PSC. All metering equipment, vaults, valves, piping and backflow devices shall be specified by the District and shall become the property of the District who shall maintain and replace said equipment. The customer shall be responsible to pay for all costs to connect to the District's system including all infrastructure, equipment, engineering and permit costs. Prior to beginning construction, engineering plans prepared by a Professional Engineer shall be submitted to the District for review and approval. The customer will also be responsible for obtaining other permits as required from other local, state or federal agencies.
4. **Meter Testing and Accuracy:** The District shall be responsible to test and maintain any meters in accordance with PSC regulations and standards. If a meter is found to be inaccurate, the District shall bill or credit the customers account based on the difference between the inaccurate reading(s) and the averaged monthly amount for three accurate readings, or a prior year actual amount. The customer will have the right to be present during any meter test or field maintenance. In the event a large billing error has occurred due to an inaccurate meter, the customer shall have the option to re-pay the amount owed for a period of up to six (6) months after being notified of the additional amount owed.
5. **Billing Procedures:** All approved customer billing policies of the District and those listed in the District's approved tariff shall apply to the wholesale customer with the exception of a service discontinuance by the District for non-payment by the customer or violation of any other rules. If a qualifying event or action occurs which the District believes should result in service interruption, the District shall notify the customer in writing no less than 30 days before the cut-off date. The customer shall have 30 days to respond to the notice providing any reasons why the interruption should not occur. The response from the customer shall be presented to the District's Board of Commissioners who shall make a final decision on whether to proceed with the interruption, or take other action.

DATE OF ISSUE March 13, 2002

APR 11 2002

ISSUED BY: Jim Bruce, Mr. Jim Bruce, General Manager
Hardin County Water District No. 1, Radcliff, Kentucky

FURNISHED TO 807 KAR 5011.
SECTION 9 (1)
BY Stephan D. Blue
SECRETARY OF THE COMMISSION

(Canceling Sixth Revision, Sheet No. 4; Sixteenth Revision, Sheet No. 5; Second Revision, Sheet No. 6; First Revision, Sheet No. 8; First Revision, Sheet No. 5A and First Printing, Sheet No. 9)

Hardin County Water District No. 1

CLASSIFICATION OF SERVICE:
RATES, SURCHARGES AND MONTHLY CHARGES

Should the Board decide to proceed with service interruption, the cut-off date shall be no less than 15 days after the Board's decision and said date shall be given to the customer.

6. **Rates and Charges:** The District shall charge the customer all rates and charges as approved by the PSC and included in the District's tariff. All changes to rates shall be based on a cost of service analysis and shall be approved by the PSC prior to implementation. Prior notice of rate changes shall follow PSC regulations and wholesale customers will be provided full rights prescribed by the PSC to object or intervene in any rate filing.
7. **System Development Charges:** The wholesale customer is advised that the District's Board of Commissioners by resolution 2000-03 dated June 1, 2000, has formally supported the use of System Development Charges (SDC's) as a method to recover capital costs for system expansion from new customers or existing customers increasing their service demand or size. While the District has not formally submitted a request and method to the PSC to begin charging SDC's, all wholesale customers are advised that a future increase in demand or requested guaranteed volume may require payment of future SDC's before the District will agree to increase capacity or volume above the amount or rate specified herein.
8. **Water Quality:** Water provided by the District shall meet all state and federal standards for water quality. The customer may request Monthly Operating Reports or any other test results which the District will provide within 15 days after a request is presented. The wholesale customer is also entitled to advance water quality data required for Consumer Confidence Reports as required under the Kentucky Natural Resources and Environmental Protection Cabinet - Division of Water, 401 KAR 8:075. The wholesale customer agrees that any new connections will require a back-flow prevention device, as specified by the District, and will be paid for by the customer.
9. **Release of Liability:** As a wholesale customer, the wholesale customers agrees to release and discharge the District from all claims or liability related to water quality or interruption of service and the customer agrees that it shall maintain its own testing, sampling, system flushing and system maintenance as required by state laws and regulations applying to public water systems. This waiver shall not be construed to release either party from any claim brought against either by a third party or to waive other legal rights or remedies allowed by state or federal laws.
10. **Volume and Quantity:** The Wholesale Customer agrees to limit their demand from the District to the following amounts which are measured by flow rate (gallons per minute) and maximum day in a calendar year. Except for the City of Vine Grove and the Meade County Water District who had previous contracts specifying a set quantity, future wholesale customers, or existing customers requesting additional taps or connecting points, may be denied a tap or limited to a specified volume by the District. The only reason the District may deny a future connection is when the District has completed a hydraulic analysis of its system capacity by a Professional Engineer, and has found that;

DATE OF ISSUE March 13, 2002

APR 11 2002

ISSUED BY: Jim Bruce, Mr. Jim Bruce, General Manager
Hardin County Water District No. 1, Radcliff, Kentucky

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY Stephan D. Bell
SECRETARY OF THE COMMISSION

(Canceling Sixth Revision, Sheet No. 4; Sixteenth Revision, Sheet No. 5; Second Revision, Sheet No. 6; First Revision, Sheet No. 8; First Revision, Sheet No. 5A and First Printing, Sheet No. 9)

Hardin County Water District No. 1

CLASSIFICATION OF SERVICE:
RATES, SURCHARGES AND MONTHLY CHARGES

- a. The District's existing customers will be harmed by a decrease of service levels at or below those required by the PSC or Division of Water, or
- b. The District's system capacity is not able to meet the additional demand placed on the system by the new connection without an additional and significant capital expense and investment which is deemed excessive or burdensome by the District's Board of Commissioners

The amounts agreed to be provided by the District under the terms of this agreement are;

- c. _____ Gallons per minute which amount will be determined by the District when observing the total flow rate at one or multiple connection points at any given time. The actual flow rate must continue for at least fifteen (15) minutes before that rate will qualify to be limited to this amount or rate.
- d. _____ Maximum day in a calendar year. This amount will be determined from the customers daily records which they agree to provide to the District if requested. The calculation of a maximum day amount will be determined by taking the sum of 70 percent of the highest day, plus 15 percent of the amounts delivered on the day prior to and after the maximum day of the year. If daily records are not available, the District and the customer agree to use coincidental demand factors or the District's own system demand characteristics and apply those to the customers monthly water use to estimate the maximum day demand.
- e. Certain temporary maintenance or hydraulic conditions may cause the District to decrease or increase the above committed volumes. These may include required and scheduled maintenance of District facilities, unscheduled equipment breakdowns or flows available on off-peaks periods or times of the year which may provide additional flows to the customer. The District will make every effort to give all wholesale customers as much advance notice as possible of when flows may be reduced or interrupted so they may be prepared. The District will also attempt to plan scheduled maintenance during off season and off peak periods to minimize down time impacts to wholesale customers. Special conditions which apply to this specific agreement are provided for below;

- i. (LISTED SPECIAL CONDITIONS IF ANY)

APR 11 2002

DATE OF ISSUE March 13, 2002

ISSUED BY: Jim Bruce, Mr. Jim Bruce, General Manager
Hardin County Water District No. 1, Radcliff, Kentucky

PURSUANT TO 807 KAR 60.11,
SECTION 9 (1)

BY: Stephan O. Bell
SECRETARY OF THE COMMISSION

(Canceling Sixth Revision, Sheet No. 4; Sixteenth Revision, Sheet No. 5; Second Revision, Sheet No. 6; First Revision, Sheet No. 8; First Revision, Sheet No. 5A and First Printing, Sheet No. 9)

Hardin County Water District No. 1

CLASSIFICATION OF SERVICE:
RATES, SURCHARGES AND MONTHLY CHARGES

- f. If the customer demand in a year reaches or exceeds the agreed maximum day demand, the District and the customer agree to meet to determine if the customer will be able to limit future demand, locate a different or additional supplier or to cooperate with the District in financing or expanding its capacity.
- g. The District reserves the right to divide the total quantity disproportionately between two connection points or taps based on the available flow at any given point. The pressure delivered to a connection point shall meet levels regulated by the PSC and Division of Water and shall be measured as static against a closed valve.
- h. During a water shortage or drought, the District may reduce deliveries or flow rate to the Wholesale Customer in an amount as directed by regulatory agencies having authority to require said reduction, or the amount may be reduced by an amount or method as prescribed in the District's Water Shortage Response Plan which has been approved by the PSC or Division of Water. The District agrees to provide a reasonable notice of any reduction required to the Wholesale Customer.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 11 2002

FURTHER TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephan O. Bell
SECRETARY OF THE COMMISSION

DATE OF ISSUE March 13, 2002

ISSUED BY: Jim Bruce, Mr. Jim Bruce, General Manager
Hardin County Water District No. 1, Radcliff, Kentucky

(Canceling Sixth Revision, Sheet No. 4; Sixteenth Revision, Sheet No. 5; Second Revision, Sheet No. 6; First Revision, Sheet No. 8; First Revision, Sheet No. 5A and First Printing, Sheet No. 9)

Hardin County Water District No. 1

CLASSIFICATION OF SERVICE:
RATES, SURCHARGES AND MONTHLY CHARGES

11. **Execution and Signatures:** The following representative(s) of the Wholesale Customer have been authorized to sign and execute this agreement and have read and agreed to its terms and conditions. A formal approval by the customer's governing body is required and the date of said approval shall be written below. This agreement is not valid until it has been reviewed and agreed to by the District's Board of Commissioners who will direct its representatives to sign and execute the agreement only after approval first by the customer and then by the District;

Wholesale Customer;

Signature of Authorized Representative

Date

Attest Signature of Authorized Representative

Date

Date of Approval action by Wholesale Customer's governing body

Hardin County Water District No. 1;

Signature of Authorized Representative

Date

Attest Signature of Authorized Representative

Date

Date of Approval action by District's Board of Commissioners

(WITNESS AND NOTARY STATEMENTS AS REQUIRED)

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 11 2002

PURSUANT TO 807 KAR 60.11,
SECTION 9 (1)

BY Stephan D. Bell

SECRETARY OF THE COMMISSION

DATE OF ISSUE March 13, 2002

ISSUED BY: Jim Bruce, Mr. Jim Bruce, General Manager
Hardin County Water District No. 1, Radcliff, Kentucky

FOR Entire Area Served

P.S.C. Ky. No. 1

First Revision Sheet No. 17

Hardin County Water District No. 1

CLASSIFICATION OF SERVICE:
RATES, SURCHARGES AND MONTHLY CHARGES

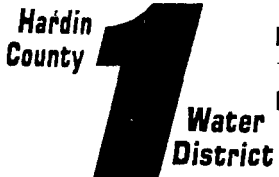
ATTACHMENT A
BILL FORMAT
REGULAR BILL
(Follows this Sheet)

DATE OF ISSUE April 1, 2005

ISSUED BY: James Bruce, Mr. Jim Bruce, General Manager
Hardin County Water District No. 1, Radcliff, Kentucky

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE
4/30/2005
PURSUANT TO 807 KAR 5:011
SECTION 9 (1)

By [Signature]
Executive Director



Hardin County Water District No. 1
1400 Rogersville Road
Radcliff KY 40160



YOUR ACCOUNT NO: **3100118201**

ADDRESSEE:

1855 S WILSON RD #302
RADCLIFF KY 40160-8931



If Paying By Credit Card, Please Fill Out Below:



Card Number _____

Print Name _____

Amt. Paid _____

Signature _____

Exp. Date _____

AMOUNT DUE \$93.40	TO AVOID LATE CHARGES PAY BY 2/15/2005
10% LATE CHARGE IF NOT RECEIVED \$2.83	AMOUNT DUE IF PAYING LATE \$96.23

SEND PAYMENTS TO:

Hardin County Water District No. 1
1400 Rogersville Road
Radcliff KY 40160-9343



To ensure proper credit, detach TOP portion and return in the enclosed envelope.

ACCOUNT NO: **3100118201**
CUSTOMER NAME: _____
SERVICE ADDRESS: 1855 WILSON #302

Hardin County Water District No. 1
1400 Rogersville Road
Radcliff KY 40160



Phone: (270) 351-3222
Hours: Mon., Tues., Wed., & Fri. 8am to 4:30pm
Thurs. 8am to 4pm

NUMBER OF UNITS BILLED: 1.00
SERVICE DATES FROM: 12/21/2004 THRU 1/24/2005

City of Radcliff
411 W. Lincoln Trail Blvd.
Radcliff KY 40160



Phone: (270) 351-4714
Hours: Mon.-Fri. 8am to 5pm

WATER SERVICE	AMOUNT
Water Residential	\$6.63
Customer Charge	\$4.70
Questions about your water charges? Please call (270) 351-3222	\$11.33

SEWER SERVICE	AMOUNT
Water Franchise Fee	\$0.34
Sewer-Radcliff	\$17.04
Questions about your sewer charges? Please call (270) 351-4714	\$17.38

METER READING		
Previous	Current	Gallons Used
834000	835700	1700

Previous Balance	\$27.35
School Tax	\$0.34
Other	\$37.00

Make Checks Payable To: HCWD#1

Pay
This
Amount

\$93.40

Automatic Bank Draft is available--sign up today !

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE
4/30/2005
02-28-2005

Payment drop boxes are at our main office and the drive through lane at 409 W. Lincoln Trail Blvd in Radcliff (next to City Hall).

Payments must be received IN THE OFFICE before closing to avoid late charges or service interruption.

Allow 4-5 days for mail delivery. The district cannot be responsible for slow or late mail delivery or lost mail.

Failure to receive a bill does not exempt you late or shut off charges.

Executive Director

For emergency, service outage or after hours call 351-3222, 877-5375 or 270-862-4340.

FOR Entire Area Served

P.S.C. Ky. No. 1

First Revision Sheet No. 18

Hardin County Water District No. 1

CLASSIFICATION OF SERVICE:
RATES, SURCHARGES AND MONTHLY CHARGES

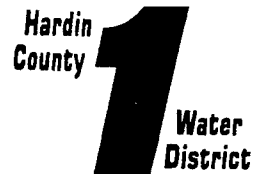
ATTACHMENT B
BILL FORMAT
PAST DUE - SHUT OFF NOTICE
(Follows this Sheet)

DATE OF ISSUE April 1, 2005

ISSUED BY:  Mr. Jim Bruce, General Manager
Hardin County Water District No. 1, Radcliff, Kentucky

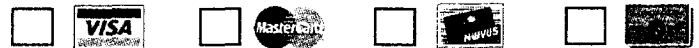
PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE
4/30/2005
PURSUANT TO 807 KAR 5:011
SECTION 9 (1)

By 
Executive Director



Hardin County Water District No. 1
1400 Rogersville Road
Radcliff KY 40160

If Paying By Credit Card, Please Fill Out Below:



Card Number _____

Print Name _____ Amt. Paid _____

Signature _____ Exp. Date _____

AMOUNT DUE	\$46.83
YOUR ACCOUNT NO:	12090423

ADDRESSEE:

SEND PAYMENTS TO:

[REDACTED]
857 SHELBY AVE
RADCLIFF KY 40160-8800



Hardin County Water District No. 1
1400 Rogersville Road
Radcliff KY 40160-9343



To ensure proper credit, detach TOP portion and return in the enclosed envelope.

PAST DUE - SHUT OFF NOTICE

YOUR ACCOUNT NO: **12090423**

We have not received your payment due of \$46.83. If we do not receive payment by 3/28/2005 your WATER SERVICE WILL BE SHUT OFF.

Additional charges will be added to your account if service is interrupted. These charges may include a \$37.00 Delinquent off/Reconnect fee.

Our phone number is 270-351-3222. Your prompt attention will be appreciated.

If you have already paid this amount, please disregard this notice.

Pay This Amount

Make Checks Payable To: HCWD#1

\$46.83

**PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE**

Hardin County Water District No. 1
1400 Rogersville Road
Radcliff KY 40160

Phone: (270) 351-3222
Hours: Mon., Tues., Wed., & Fri. 8am to 4:30pm
Thurs. 8am to 4pm

Payment drop boxes are at our main office and the drive through lane at 409 W. Lincoln Trial Blvd in Radcliff (next to City Hall). **PURSUANT TO 807 KAR 5:011**
Payments must be received IN THE OFFICE before closing to avoid late charges or service interruption.
Allow 4-5 days for mail delivery responsible for slow or late mail delivery or lost mail.
Failure to receive a bill does not constitute a monthly payment, late or shut off charges.
For emergency, service outage or after hours call 351-3222, 877-5375 or 270-862-4340.

Executive Director

Final Bill

Hardin County Water District # 1
1400 Rogersville Road
RADCLIFF, KY 40160

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JAN 21 2000

JEREMY W CAMPBELL
3787 DEER HAVEN DR
E'TOWN, KY 42701

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

BY: Stephan O Bell
SECRETARY OF THE COMMISSION

Account Number	:	1230081606	Statement Date	:	12/10/99
Service Location	:	3787 DEER HAVEN			
Transfer To	:				

Group	Read Date	Previous Read	New Read	Usage
Water	11/16/99	101400	108900	7500

Income Center	Charge Amount	Adjustment Amount	Total
Sewer	36.43	0.00	36.43

Previous Balance	:	\$50.82			
Previous Balance for this Location	:	\$43.32	Deposit Refund To Check	:	\$0.00
Misc. Previous Balance	:	\$7.50			
Final Charges	:	\$36.43			
Final Adjustments	:	\$0.00			
Other Adjustments	:	\$0.00			
Deposit Refund Applied	:	\$0.00			
New Balance	:	\$87.25			
Pay This Amount	:		\$87.25	by	12/27/99

Account Number : 1230081606

JEREMY W CAMPBELL
3787 DEER HAVEN DR
E'TOWN, KY 42701

Amount Due :

Amount Paid :

HARDIN COUNTY WATER DISTRICT NO. 1

409 WEST LINCOLN TRAIL BOULEVARD

P.O. BOX 489

RADCLIFF, KENTUCKY 40160

W A T E R S H O R T A G E R E S P O N S E P L A N

Revised: July 20, 1988

Approved by Kentucky Public Service Commission
by order dated July 18, 1988

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JUL 26 1988

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

BY: *[Signature]*
PUBLIC SERVICE COMMISSION MANAGER

1. **PURPOSE:** To enforce water conservation measures and to allow for equitable and fair distribution of available water during water shortage situations.
2. **APPLICABILITY:** The provisions of this plan shall apply to all customers (retail and wholesale) of Hardin County Water District No. 1. When implemented, this plan becomes Hardin County Water District No. 1 Water Shortage Response Regulation.
3. **DETERMINATION OF WATER SHORTAGE:** Water supply and usage will be monitored on a continuous basis. Projected demand will be calculated at the beginning of each month. This calculation will be done according to the format shown at Appendix 1. A water shortage may occur in stages, gradually, due to decreasing supplies caused by lack of rainfall or it may occur rapidly due to mechanical failures, contamination or other unforeseen or unavoidable reasons. Official declaration of water shortage stages and implementation of the measures authorized to curtail water use will be approved by the Board of Commissioners of Hardin County Water District No. 1 based on information provided, and recommendations made, by the General Superintendent. In accordance with State Division of Water recommendations, any water shortage declaration imposed due to decreased raw water supplies should remain in effect until thirty (30) days after water supplies have returned to normal level. A final determination as to terminating a water shortage declaration will be made by the Board of Commissioners, Hardin County Water District No. 1.
4. **WATER SHORTAGE CRITERIA, CONSERVATION AND CURTAILMENT MEASURES:**

A. Advisory Stage:

1. **Criteria:** The amount of treated water available is at least 5% and not more than 10% below projected demand*, and/or there are periods of low water pressure in one or more areas of the distribution system due to low water supply, or the State Division of Water has issued a Water Shortage Watch which includes the areas from which the District draws water.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
DETECTIVE

2. Conservation and Curtailment Measures:

- a. Declare a Water Shortage **July 6, 1988**.
- b. Provide notice to all local news media (Appendix 2). **PURSUANT TO KRS 9.11**
- c. Request voluntary conservation by all metered customers. **SECTION 9.11**
[Signature]
BY: *[Signature]* DISTRICT MANAGER
PUBLIC SERVICE COMMISSION
- d. Reduce water normally provided to wholesale customers by the same percentage as the shortage being realized.

B. Alert Stage:

1. Criteria: The amount of treated water available is at least 10% and not more than 15% below projected demand*, and/or there is consistent low pressure in one or more areas of the distribution system due to low water supply.

2. Conservation and Curtailment Measures:

- a. Declare Water Shortage Alert.
- b. Provide notice to all local news media (Appendix 3).
- c. Prohibit all Class 3 uses which are defined as:

Decorative fountains, reflecting pools, artificial waterfalls, and any other decorative uses of water.

Watering of gardens, lawns, parks, golf courses (except greens), playing fields and other recreation areas.

Filling of public, private, commercial, or residential swimming and wading pools.

Filling of ponds.

Personal washing of motor vehicles, boats and trailers, driveways, etc.

Serving water in restaurants, clubs, or eating places unless specifically requested by the customer.

Enforcement of water use restrictions are explained in paragraph 8, Enforcement.

- d. A 25% Excess Usage Fee may be levied on all water used in excess of 500 gallons per billing cycle by each retail customer when and if Hardin County Water District No. 1 determines that the desired 15% conservation has not been realized. ^{PUBLIC SERVICE COMMISSION} ^{SECTION 9-2-01} ^{EFFECTIVE JULY 26, 1988} and when such a fee is imposed, it will be effective at the beginning of each customer's billing cycle. Fees will remain in effect through the end of the billing cycle in which the fee is discontinued. ^{BY: [Signature]} ^{PUBLIC SERVICE COMMISSION MANAGER}
- e. Reduce water normally provided to wholesale customers by the same percentage as the shortage being realized.

C. Emergency Stage:

1. Criteria: The amount of treated water available is at least 15% and not more than 20% below projected demand*, or there are periods of no pressure in one or more areas of the distribution system due to low water supply.
2. Conservation and Curtailment Measures:
 - a. Declare Water Shortage Emergency.
 - b. Provide notice to all local news media (Appendix 4).
 - c. Prohibit all Class 3 and Class 2 uses of water. These Class 2 uses of water are defined as:

Watering by landscape nurseries.

Agricultural irrigation.

Watering of golf course greens.

Commercial car and truck washes.

Enforcement of water use restrictions are explained in paragraph 8, Enforcement.
 - d. A 50% Excess Usage Fee may be levied on all water used in excess of 2,000 gallons per billing cycle by each retail customer when and if Hardin County Water District No. 1 determines that the desired 20% conservation has not been realized. If and when such a fee is imposed, it will be effective at the beginning of each customers billing cycle. Fees will remain in effect through the end of the billing cycle in which the fee is discontinued.

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OF KENTUCKY
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 - e. Reduce water normally provided to wholesale customers the same percentage as the shortage being realized.

JUL 26 1988
PURSUANT TO 807 KAR 50.01
SECTION 9 (2)

D. Rationing Stage:

1. Criteria: Treated water available is greater than 20% below projected demand*, and in the opinion of the Hardin County Water District No. 1 Board of Commissioners requires mandatory rationing to insure adequate water is available to maintain public health and sanitation and provide fire protection service.

BY: *[Signature]*
PUBLIC SERVICE COMMISSION MANAGER

2. Conservation and Curtailment Measures:

- a. Declare Water Shortage Rationing.
- b. Provide notice to all local news media (Appendix 5).
- c. Provide Rationing Stage Notice (see Appendix 5) to local media informing customers that rationing is in effect, that some interruptions of service may occur and that a fee is still in effect.
- d. Implement service interruptions to portions of system in accordance with approved published schedule. This schedule will be developed by Water District officials based upon the various and specific conditions associated with the emergency at hand. The schedule will be provided to all local media, and will be made available by telephone and at the District office.
- e. Continue to prohibit all Class 3 and Class 2 uses of water. Water may be used only for Class 1 Essential Uses which include:

Essential Domestic Use - Water necessary to sustain human life and the lives of domestic pets and livestock and to maintain minimum standards of hygiene and sanitation.

Health Care Facilities - patient care and rehabilitation.

Public Use - Firefighting; health and public protection purposes.

- * - Projected Demand will be calculated using the format shown at Appendix 1.

5. EXCESS USAGE FEES:

- A. All funds received from Excess Usage Fees shall be placed in a separate account which may be used only for these purposes, and subject to approval by the Public Service Commission:
1. To offset loss of revenue from decreased water sales.
 2. To offset increased operating expenses directly attributable to the water shortage.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

PURSUANT TO 907 KAR 5.001
SECTION 9 (1)

BY: *[Signature]*
PUBLIC SERVICE COMMISSION MANAGER

3. To develop additional water sources, improve existing sources of water supply, or to help alleviate the water shortage problem.

B. Such funds shall be subject to general refund, if ordered by the Public Service Commission.

6. WHOLESALE CUSTOMERS:

Excess Usage Fees shall not apply to any wholesale customer that has adopted and is currently enforcing a water shortage response plan that is substantially similar to Hardin County Water District No. 1's plan. In addition, when Hardin County Water District No. 1 declares a certain stage of the plan, then the wholesale customer must simultaneously declare the same stage.

7. REQUEST FOR EXEMPTION:

A. Exemption to water use Restrictions: If compliance with the conservation and curtailment measures authorized herein would cause a consumer to bear extraordinary hardship, that individual or entity may apply to the Water District for an exemption. For these purposes, "extraordinary hardship" shall be defined as a condition which may threaten health and safety, or which may cause property or economic losses, each of which must be shown to be substantially more severe than the sacrifices borne by other users in the District. If found by the Water District that extraordinary hardship exists, then an exemption may be granted and a written waiver for that customer may be issued. Water service will be continued until the District's decision is announced. Any person aggrieved by the decision of the Water District may file a complaint with the Public Service Commission.

B. Exemption to Excess Usage Fees: All Excess Usage Fees that are imposed must be paid. No exemptions from payment will be allowed.

8. ENFORCEMENT of Water Use Restrictions on use of water during declared water shortage stages.

Any person who violates the provisions of this regulation, who fails to carry out the duties and responsibilities imposed by this regulation, or who impedes or interferes with any action undertaken or ordered pursuant to this regulation shall be subject to the following:

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OF KENTUCKY
EFFECTIVE

JUL 26 1988

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

BY: *[Signature]*
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- A. A written notice of the violation of any water use restriction imposed pursuant to these regulations shall be affixed to the property where the violation occurred and mailed to the customer of record and to any person known to the Water District who is responsible for the violation or its correction. Said notice shall describe the violation and order that it be corrected immediately or within such specified time as the Water District determines is reasonable under the circumstances. If said violation is not corrected, then the Water District may terminate the customer's water service subject to the following:
1. The customer shall have the opportunity to appeal the termination by requesting a hearing scheduled before Water District officials.
 2. If such a hearing is requested, the customer shall be given full opportunity to be heard before termination is ordered.
 3. Water District officials shall make findings of fact and order whether service should continue or be terminated.
- B. The reconnect fee as shown in the current Public Service Commission tariff shall be paid for the reconnection of any water service terminated pursuant to subsection 8.A.
- C. Enforcement will be applied in addition to, and separately from, Excess Usage Fees described in earlier sections.

9. LIABILITY:

- A. Hardin County Water District No. 1 will not be liable for any loss, cost, danger, injury or expense that may be sustained by reasons of partial or complete curtailment or interruption of water service.
- B. When the causes of the curtailment or interruption cease, the Water District shall restore appropriate service to all customers as soon as possible in the reverse order of the curtailments or interruptions in so far as is practicable.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE
JUL 26 1988

10. SEVERABILITY: If any provision in these regulations is declared unconstitutional, or the application thereof to any person or circumstance is held invalid, the constitutionality of the remainder of the regulation and its applicability to other persons and circumstances shall not be affected thereby.

PURSUANT TO 807 KAR 5:011
SECTION 9
JUL 26 1988
PUBLIC SERVICE COMMISSION MANAGER

11. EFFECTIVE DATE:

- A. This regulation was approved by the Hardin County Water District No. 1, Board of Commissioners on June 15, 1988 and recorded in the Minutes of Meeting of the same date.

B. This Regulation shall be effective immediately upon approval by the Public Service Commission.

12. EFFECTIVE PERIOD: This regulation will remain in effect until terminated by Hardin County Water District No. 1.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JUL 26 1988

PURSUANT TO 807 KAR 0011,
SECTION 9.10

BY: *[Signature]*
PUBLIC SERVICE COMMISSION MANAGER

Appendix 1

HARDIN COUNTY WATER DISTRICT NO. 1 PROJECTED DEMAND WORKSHEET FOR

(Month)

(Year)

The information below would be used to estimate projected demand for one (1) month.

Calculations will be done at the beginning of each month.

Average use in _____ for the past 5 years: _____ gpd
(Last Month)
Average use in _____ for 2 years ago: _____ gpd
(Last Month)
Average use in _____ for 1 year ago: _____ gpd
(Last Month)
Average use in _____ for current year: _____ gpd
(Last Month)
Average use in _____ for the past 5 years: _____ gpd
(This Month)
Average use in _____ for 2 years ago: _____ gpd
(This Month)
Average use in _____ for 1 year ago: _____ gpd
(This Month)

Usage Notes: _____

Weather Notes: _____

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OF KENTUCKY
: EFFECTIVE

Average projected use for _____

Without conservation measures:

JUL 26 1988 gpd

With advisory conservation measures
(5% to 10% reduction)

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)

With alert conservation measures

(More than 10% to 15% reduction)

BY: [Signature]
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With emergency conservation measures

(More than 15% to 20% reduction)

gpd

With rationing conservation measures
(More than 20% reduction)

gpd

Appendix 2

HARDIN COUNTY WATER DISTRICT NO. 1 PRESS RELEASE ADVISORY STAGE

Hardin County, Kentucky - Due to the recent abnormally dry weather conditions and with little indication of significant rainfall in the foreseeable future, customers of Hardin County Water District No. 1 should begin conserving water according to the General Superintendent. For the month of _____, the National Weather Service reported that this area (Region # _____) received _____% of normal rainfall. The 30-day outlook calls for _____.

A local water shortage ADVISORY has been declared by the Board of Commissioners of Hardin County Water District No. 1. At this time, there is an immediate need to begin voluntary conservation measures. All business and commercial establishments are being requested to develop in-house conservation plans.

The amount of treated water available is 5% to 10% below (projected demand*), and/or there are periods of low water pressure in one or more areas of the distribution system due to low water supply, or the State Division of Water has issued a Water Shortage Watch for our area.

According to Kentucky Division of Water, Water Shortage Department, consumers can cut water use by as much as 15% with very little difficulty or discomfort by using voluntary water conservation measures.

All non-essential uses of water should be minimized.

Specific Conservation Tips include:

1. Check toilet for leaks and have leaks repaired.
2. Do not use toilet as ashtray or wastebasket.
3. Put plastic bottles in toilet tank.
4. Take shorter showers.
5. Install water saving shower heads or low restrictors.
6. Take baths.
7. Turn off water after wetting toothbrush.
8. Rinse razor in sink instead of letting water run.
9. Check faucets and pipes for leaks and have repaired.
10. Use automatic dishwasher for full loads only.
11. Wash full loads of clothes only.
12. If dishes are hand-washed, do not let water run to rinse them, fill the sink.
13. Don't let the faucet run to rinse vegetables.
14. Keep a bottle of water in the refrigerator.
15. Water the lawn only when it needs it. Water it at night and deep soak. Don't water the gutters, sidewalks, driveways, etc. Don't water on windy days.

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JUL 26 1988
PURSUANT TO KAP 5.011,
SECTION 9-6(1)
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16. Place a layer of mulch around trees and plants.
17. Use a broom to clean driveways and sidewalks, not a hose.
18. Do not run the hose when washing vehicles.
19. Do not let children play with the hoses and sprinklers.

If everyone cooperates, Hardin County Water District No. 1 and its customers can cut usage significantly, and have the water necessary to sustain normal, day-to-day needs.

If there are any questions or suggestions, they can be mailed to Hardin County Water District No. 1, P.O. Box 489, Radcliff, Kentucky 40160, or can be placed by phone at (502) 351-3222.

The entire staff of Hardin County Water District No. 1 appreciates the efforts of all individuals to help in this situation.

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JUL 26 1988

PURSUANT TO 807 KAR 5.011,
SECTION 9.1)

BY: *James H. Hille*
PUBLIC SERVICE COMMISSION MANAGER

Appendix 3

HARDIN COUNTY WATER DISTRICT NO. 1 PRESS RELEASE ALERT STAGE

Hardin County, Kentucky - A water shortage ALERT has been declared for the Hardin County Water District No. 1 water district.

The amount of treated water available is more than 10% to 15% below (projected demand*), and/or there is consistent low pressure in one or more areas of the distribution system due to low water supply.

? The West Point Wells are currently running _____ and Pirtle Springs is currently holding at an average of _____ feet daily which is _____ percent below normal.

Under the ALERT, and in order to ensure adequate supplies for necessary uses, Hardin County Water District No. 1 customers are urged to practice conservation in all use of water. Class 3 Non-essential water use is prohibited. The Hardin County Water District No. 1 Water Shortage Response Plan Class 3 Non-essential use states as follows:

CLASS 3 USES OF WATER:

1. Decorative fountains, reflecting pools, artificial waterfalls, and any other decorative uses of water.
2. Watering of gardens, lawns, parks, golf courses (except greens), playing fields and other recreation areas.
3. Filling of public, private, commercial, or residential swimming and wading pools.
4. Personal washing of motor vehicles, boats and trailers, driveways, etc.
5. Serving water in restaurants, clubs, or eating places unless specifically requested by the customer.
6. Filling of ponds.

Conservation of all water uses, accompanied by these restrictions, can reduce water use by 15 to 30 percent. The Hardin County Water District No. 1 users can prolong limited water supplies, avoiding further restrictions, by observing these prohibitions and conserving water at all times.

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SECTION 9.10

If everyone cooperates, Hardin County Water District No. 1 and its customers can cut usage significantly.

BY: *[Signature]*
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If there are any questions or suggestions, they can be mailed to Hardin County Water District No. 1, P.O. Box 489, Radcliff, Kentucky 40160, or can be placed by phone at (502) 351-3222.

The entire staff of Hardin County Water District No. 1 appreciates the efforts of all individuals to help in this situation.

Appendix 4

**HARDIN COUNTY WATER DISTRICT NO. 1
PRESS RELEASE
EMERGENCY STAGE**

This press release is to be written according to the terms of the emergency stage in the water shortage response plan.

The amount of treated water available is more than 15% to 20% below (projected demand*), or there are periods of no pressure in one or more areas of the distribution system due to low water supply and mandatory restrictions on the use of water are necessary to insure equitable distribution of available supplies.

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JUL 26 1988

**PURSUANT TO 007 KAR 5.011,
SECTION 9 (1)**

**BY: *[Signature]*
PUBLIC SERVICE COMMISSION MANAGER**

Appendix 5

**HARDIN COUNTY WATER DISTRICT NO. 1
PRESS RELEASE
RATIONING STAGE**

This press release is to be written according to the terms of the rationing stage in the water shortage response plan.

Treated water available is more than 20% or more below (projected demand*), and requires mandatory rationing to insure adequate water is available to maintain public health and sanitation and provide fire protection service.

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EFFECTIVE**

JUL 26 1988

**PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)**

**BY: George Heller
PUBLIC SERVICE COMMISSION MANAGER**

Attachment 1 to Appendix 1

(Extracted from Kentucky Water Shortage Response Plan)

Sample Worksheet for Projecting Demand

This sample shows examples of information which would be used to estimate projected demand for one month. The month is June and calculations would have been done at the beginning of that month.

Average use in May for the past 5 years:	<u>150,000</u>	gpd (gallons per day)
Average use in May 2 years ago:	<u>115,000</u>	gpd
Average use in May 1 year ago:	<u>200,000</u>	gpd
Average use in May this year:	<u>225,000</u>	gpd
Average use in June for the past 5 years:	<u>200,000</u>	gpd
Average use in June 2 years ago:	<u>250,000</u>	gpd
Average use in June 1 year ago:	<u>250,000</u>	gpd

Use Notes: Construction of a housing development in May, 2
years ago, increased use by 25,000 gpd. A
similar development was constructed last
fall, so another 25,000 increase makes sense.

Weather notes: There were many showers in June of last year.
This year, May was dry. June is expected
to be dry as well. Temperatures are
expected to be similar: above normal.

Therefore, average projected use for June:

Without conservation measures:

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225,000 to 300,000 KENTUCKY gpd
or 215,000 gpd
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With voluntary conservation measures

(goal of 10 percent reduction):

217,500 to 270,000 gpd
PURSUANT TO KRS 207.5011,
SECTION 9(1)

With more extensive conservation

(goal of 20 percent reduction):

220,000 to 240,000 gpd
PUBLIC SERVICE COMMISSION MANAGER

JUL 26 1988

TAP ON CONTRACT

The undersigned person, being a property owner located within the geographical limits of Hickory Water District of Graves County, Kentucky, and being without an adequate or acceptable source of public water, does hereby agree to avail himself and his property of the service proposed to be offered by said Hickory Water District, the undersigned does further agree and obligate himself to accept said services and to pay therefor, over and above the regular monthly charge for water, a tap-on-fee in the amount of _____. The undersigned representative of the Hickory Water District acknowledges receipt from the undersigned property owner of the some of _____ as downpayment on said tap-on-fee with the understanding that the balance of _____ shall be paid to the District on or before thirty (30) days following the date of an award of a contract for the construction of the system. Upon construction of the water distribution system, Hickory Water District agrees to make available on the undersigned property owner the use of a water meter to be installed on the owners property.

It is understood between these parties that the undersigned property owner will, at his own expense, and within thirty (30) days after a water supply is available to the owner's property, install an approved service line from the water meter to the improvements on his property, the same to be constructed in compliance with the plumbing code and other applicable laws of the Commonwealth of Kentucky, It is further understood that in the event the said property owner does not install service line within thirty (30) after a water supply is available, that he will obligate himself to the minimum monthly water rate.

It is understood between these parties that if the Hickory Water District shall be unable to construct said water distribution system or to furnish public water to the property of the undersigned property owner within eighteen (18) months of the date hereof, this contract will be void and the District will refund the amount paid hereunder in full.

WITNESS the hands of the parties on this _____ day of _____

PROPERTY OWNER

Hickory Water District

By _____

